

ShowMeVax

Frequently Asked Questions

Q. Is information in ShowMeVax confidential and Health Insurance Portability and Accountability Act (HIPAA) compliant?

A. Yes, all information in ShowMeVax is confidential and secure. The HIPAA regulations do not apply to immunization data. It is protected information under the treatment, payment and operations clause of the HIPPA legislation.

Q. What equipment do I need to use ShowMeVax?

A. All you need is a personal computer, windows operating system with Silverlight, secure high-speed internet connection and Internet Explorer 7.0 or higher. Refer to Microsoft for Silverlight system requirements at <http://www.microsoft.com/getsilverlight/get-started/install/default.aspx>.

Q. Is there a cost to participate in ShowMeVax?

A. No, ShowMeVax is a web-based application that is free to all Missouri health care providers, schools and daycare facilities that have completed the necessary paperwork and approval process. All training and support are provided at no cost to the provider.

Q. Are all Missouri citizens' immunizations recorded in ShowMeVax?

A. Missouri does not have a legislative mandate for reporting immunizations to the registry and participation is voluntary. With meaningful use incentives and the use of electronic health records, there is an increase in health care providers that are interfacing with ShowMeVax to report immunizations administered at their facilities.

Q. How can records be submitted to ShowMeVax?

A. Providers will be able to submit records by manually entering data through a secure internet site or by direct interface with their medical billing or clinical management software. This will require the medical software vendor to create an interface program to meet ShowMeVax specifications. For more information on electronic submission, refer to the 2.5.1 HL7 Implementation Guide at <http://health.mo.gov/living/wellness/immunizations/implementation.php>.

Q. What ages of clients' immunization data are entered into ShowMeVax?

A. All ages of clients from birth to death are recorded by participating immunization providers.

Q. What do I do if I am having trouble accessing ShowMeVax?

A. Contact the ShowMeVax Help Desk, available during regular business hours, Monday through Friday, 8 am to 5 pm, excluding weekends, federal and state holidays.

Q. Where can I obtain additional information if I have further questions?

A. Contact the Bureau of Immunization Assessment and Assurance at 877.813.0933 or showmevaxsupport@health.mo.gov.